

# The Bulletin



"Kiwani is a global organization of volunteers dedicated to changing the world - one child and one community at a time."

April 21, 2008

Impacting Lives - "Packing Parachutes" for People We May Never Know

**MARSHA P. RYAN**  
**ADMINISTRATOR/CEO, BUREAU OF WORKERS' COMPENSATION**

Marsha Ryan, who has spent her entire career helping people and organizations adapt to change, was appointed Administrator of the Bureau of Workers' Compensation (BWC) by Governor Ted Strickland in May of 2007. She is an experienced executive with expertise in energy issues, customer service and customer care, regulatory policy, governmental affairs, and Board Governance. She is a leader in strategic planning and organizational design, and has successfully led large organizations through a major integration of customer service operations and systems subsequent to a merger. She has provided expert testimony in regulatory proceedings, and lectured on a variety of topics in classrooms as well as many symposia and conferences.



At American Electric Power (AEP), Ryan served as the Vice President for Customer Operations, where she was responsible for leading strategic and infrastructural improvements that supported efforts to provide high-quality care to customers. Prior to that, she worked as President and Chief Operating Officer for Indiana Michigan Power, AEP's operating company. She has also held positions in government affairs, marketing, customer care and field operations.

Before joining AEP in 1990, Ryan served more than 18 years in the public sector, focusing on consumer protection, customer service, public policy and regulation at the Ohio Department of Commerce, the Ohio Office of the Attorney General, the Consumers' Counsel, and the Public Utilities Commission of Ohio.

From 2002 until her appointment as BWC Administrator/CEO, Ryan served as a Director of State Auto Mutual Insurance Company, where she chaired the Nominating and Governance Committee of the Board. She chaired the selection committee for State Auto's President and Chief Executive Officer in 2006.

Ryan served as a Trustee of Franklin University, including most recently as Vice Chair of the Board of Trustees, from 1996 until her appointment as BWC Administrator. For several years, she also served as an Advisory Board member for U.S. Bank in central Ohio, helping to guide investment and business contacts in the community. She has served on multiple not-for-profit and civic boards in both Ohio and Indiana, and has special interest in regional vitality issues.

A graduate of Ohio Dominican College, Ryan was awarded an Honorary Doctorate in Community Leadership from Franklin University earlier this year.

She currently resides in New Albany, Ohio with her husband, Harry J. Ryan.

Join us Monday the 21st for an interesting luncheon meeting with Marsha P. Ryan.

## CALENDAR OF EVENTS

April 21	10-W Council Meeting, 6:30 p.m. Washington Country Club Washington Court House
April 28	The Honorable Yvette McGee Brown, President The Center for Child & Family Advocacy
May 5	Candidates' Day

## SCHEDULED COMMITTEE MEETINGS

This Monday	Next Monday
Environment & Agriculture	
Young Children Priority One	Public Relations
Homeless	Youth Opportunity/Citizenship
Music & Arts	Attendance/Retention
Spiritual Aims	Career Guidance
Membership	
InterClub	

**Menu for Today: Chicken Breast with Raspbery Balsamic Demiglace, House Salad**

### Final words from Lorelee ...



Unfortunately, due to needed cutbacks, the Club had to eliminate the position of Director of Member Services effective April 30th. When I initially took this position, it was just a job that would work around my school demands and family obligations as a single mother with two boys. However, my experience with Kiwanis and the relationships I have established with the members of the Club turned this into much more than just a job. After a year of getting to know all the members and learning about the traditions of the Club and all the great projects we try to get involved in, I wanted to become a member. Club leadership at that time, under Fil Line, approved my membership and the Club has covered my dues since then. I want to thank Fil and his trustees for making me a member, as I have immensely enjoyed belonging to this Club.

As an employee, I took pride in my work and strove to provide the Club and its members with 21st-century capabilities. I enjoyed working with all the different Committee chairs and all their many projects. It is my hope that the future of this Club remains strong, and that members will continue to get the support they need to make their projects successful after I leave. I have worked hard to organize files and office administration so that projects can continue to run smoothly.

Paul Bohlman will take on the duties I've performed these past few years, and Club members need to be patient while this challenging transition takes place.

Again, although sad reality and a necessary decision have brought us to this point, I want to reiterate that I have enjoyed my membership and the many friendships I have made just being involved with this Club. I wish you all nothing but continued success. Our Club is a definite asset to our community, and it's been my privilege to work with all of you in supporting the vital work of Kiwanis.



## Our new Vice President ...



In a special Trustees meeting held Monday, April 14th, Charlotte Collister was elected to fill the position of Trustee (class of 2009) and Club Vice President, effective immediately. Char fills the position that was vacated by Scott Lindsey, who moved up to President-Elect in the aftermath of Joe Brunetto's

death. Char has been a Club member since 1991 and has chaired numerous committees, including the Membership Committee last year. She is a business consultant, and she and husband Mike live in Upper Arlington. Congratulations, Char!

## “Shred-It” Day Update ...

“Shred-It” Day - Once again, our Club will participate with WCMH-TV in their annual “Shred-It” Day on Saturday, April 26th. The general public will be encouraged to bring boxes of financial and other sensitive documents to the parking lot of the Schottenstein Center to have their papers commercially shredded. We need Kiwanians to help unload vehicles and move boxes of documents on carts from the parking lot to the “Shred-It” trucks. You can volunteer for one of three shifts - 9 a.m. to 11 a.m.; 11 a.m. to 1 p.m.; or 1 p.m. to 3 p.m. Lunch — and plenty of water — will be provided. If you are interested in helping, please contact Paul Bohlman.



## Hixsons Awarded ...

Three Hixson Fellowships were presented Saturday, April 12th, at the annual Kiwanis Auction. Lisa Jolley was recognized for her outstanding efforts in organizing the ongoing book cleaning and donation program; Scott Lindsey for his organization and coordination of the “Under 40” group; and Paul Bohlman for his work as Club Secretary. Each award generates a \$1,000 contribution to the Kiwanis International Foundation in recognition of the recipient's outstanding dedication to our local Club. This special recognition makes Paul a “Double Diamond” Hixson Fellow.



Please don't forget that we have \$100 grocery cards for Giant Eagle and \$5 grocery cards for Kroger!



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## Birthdays

April 27	Natalie Coles
April 27	Richard Murphy

## OFFICERS

Sam Vogel	President
Ken Keller	Past President
Scott Lindsey	President-Elect
Fred Miller II	Treasurer
Paul Bohlman	Secretary

## TRUSTEES

2008	2009
Larry Icenogle	Jean Evans
David Keller	Mike Haemmerle
Kathleen Roberts	Scott Lindsey
Misty Singer-Mahefkey	Fred Miller II
	Jeff Rayis

Ohio's largest Kiwanis Club  
 meets Mondays at noon  
 AT THE ATHLETIC CLUB OF COLUMBUS

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PLEASE DELIVER PROMPTLY